Summary Results of PY2024 CCDDB, CCMHB, and IDDSI Funded I/DD Programs

Detail on each program's performance toward defined consumer outcomes during the funding year of July 1, 2023 to June 30, 2024 is available at http://ccmhddbrds.org, among downloadable public files toward the bottom of the page and titled "CCDDB-IDDSI-CCMHB I-DD PY2024 Performance Outcome Reports". It is also posted here on the County website and includes many interesting and important observations and details not captured in this overview.

TPC = Treatment Plan Client

NTPC = Non-Treatment Plan Client

CSE = Community Service Event

SC = Service Contact or Screening Contact

Other, as defined in individual program contract

Priority: Self-Advocacy

CU Autism Network

Community Outreach Program \$39,564 (\$79,132) payments were suspended after 6 months.

Services: Community resource information, education, and support through meetings emails, listserv, Facebook, and other networking outlets. Free, sensory friendly, family activities/pop-up play dates for people on the spectrum (skating, swimming, bowling etc.); Regular Lights Up Sounds Down Sensory Friendly Movies; Autism Aware Program; Community Outreach; Education Program; Beautification Community Program; Annual Walk and Resource Fair; Sensory Friendly Holiday events; Tailgate; and Parades.

Utilization targets: 300 NTPC, 16 CSE.

Utilization actual: 0 NTPC, 0 CSE – No quarterly reports completed.

Outcome 1 target: survey community engagement.

Outcome 2 target: identify supports the autistic community has not previously

requested.

Outcome 1 and 2 results: the year-end outcome report was not completed.

CU Autism Network

PY24 CCDDB CUAN Planning Seed Grant \$32,604 (\$65,217) payments were suspended after 6 months.

Services: Resources to investigate, develop, and create a comprehensive action plan to create and operate a Regional Autism Support Network. CUAN will begin by engaging the community to understand its needs in a regional center's offerings. This step comprises a series of community presentations, interviews, and surveys to ensure we offer exactly what our community needs. CUAN will initiate an external discovery to identify and model other community centers who operate autism support centers. CUAN will investigate collaborations, discuss with facility subject matter experts, collect quotes and service proposals, and create a due diligent and comprehensive budget to understand the necessary resources for plan execution. CUAN will engage with our community once again to present our findings, our planned offerings, and the proposed costs. The proposed plan will be opened to feedback and community recommendations via surveys and open-forum presentations. The final product of this proposal will be a fully investigated and vetted plan of action to deliver to our community the best possible Regional Autism Support Center CUAN and our collaborators can create.

Utilization targets: 2 Other (1 developed and established building plan + 1 presentation

to the board.)

Utilization actual: 0 Other – No quarterly reports completed.

Outcome 1 target: Neurodiverse people feel empowered with a plan.

Outcome 2 target: Neurodiverse people have a regional center for activities and

support.

Outcome 1 and 2 results: the year-end outcome report was not completed.

Priority: Linkage and Coordination

Champaign County Regional Planning Commission Community Services

Decision Support Person Centered Planning \$433,777

Services: Conflict-free case management and person-centered planning, transition from high school to adult life, identification of desired supports (for future system planning), and case management services for dually diagnosed adults. Extensive outreach, preference assessment, and person-centered planning services for Champaign County residents with I/DD who do not yet have Medicaid-waiver funding. Consultation and transition planning for people with I/DD nearing graduation from secondary education.

Conflict free person-centered planning and case management services, using DHS' Discovery and Personal Plan tools currently utilized by ISC agencies throughout Illinois for those who do have Medicaid waiver funding. Case management services for adults with I/DD and a mental health diagnosis.

Utilization targets: 165 TPC, 30 NTPC, 100 SC, 25 CSE.

Utilization actual: 115 TPC, 102 NTPC, 296 SC, 44 CSE, 6,435 hours of service.

Outcome 1 target: 3% increase in community referrals for students.

Outcome 1 result: 300% increase in IEP participation by transition consultant.

Outcome 2 target: PUNS selectees will be connected to services based on PCP and more

quickly.

Outcome 2 result: 100% of selectees have assessments and information, although not

accepted by new ISC.

Outcome 3 target: identify crisis situations and complete waiver packet quickly.

Outcome 3 result: 100% (1 client), with support continuing.

DSC Service Coordination \$496,080

Services: Works with ISC to develop Personal Plans and Implementation Strategies for county-funded and waiver participants. Supports people to be as active as possible in the development of their plan and to speak up for what they want. Offers intake screening; advocacy; assessments; medical support; crisis intervention; 24-hour on-call emergency support; referral and collaboration with other providers; linkage to services; apply for and maintain enrollment in SSDI and SSI and "Extra Help"; coordinate and assist with Medicare eligibility and enrollment; Representative Payee support; access tax professionals for filing federal and state taxes; legal support; and housing support.

Utilization targets: 275 TPC, 10 NTPC, 20 SC, 2 CSE.

Utilization actual: 269 TPC, 2 NTPC, 26 SC, 4 CSE, 4,975 hours of service.

Outcome 1 target: 98% will participate in development of personal outcomes driving

implementation strategies. **Outcome 1 result:** 98%.

Outcome 2 target: 20 will participate in Personal Outcome Measure interviews.

Outcome 2 result: 8 (due to limited staff resources.)

Outcome 3 target: 80% will maintain or make progress toward chosen outcomes.

Outcome 3 result: 82%.

Priority: Home Life

Community Choices Inclusive Community Support \$198,000

Services: Housing, skills, connections, resource coordination, benefits and budget management, health, daily life coordination, and comprehensive HBS administration. Services chosen after in-depth planning process, in 1 of 3 tracks. Family-Driven Support: planning process for self-directed community living. Sustained Community Supports (ala carte): choice of specific services and supports in any domain, short or long term. HBS Basic Self-Direction Assistance (SDA): Individuals with state-funded HBS may choose an SDA to aid in the basic management of their personal support workers. (Paid for through Waiver Funding). Program Design: Support will be provided by a team and up to 5 times per week. Optional Personal Development Classes available to participants and other Members.

Utilization targets: 30 TPC, 15 NTPCs, 4 CSE, 2,023 SC, 2,878 Other (direct support hours + Personal Development class hours.)

Utilization actual: 33 TPC, 23 NTPC, 12 CSE, 3,579 SC, 2,922 Other (1,757 direct support hours, 1,165 Personal Development class hours.)

Outcome 1a target: Families have an achievable long-term plan for community living. **Outcome 1a result:** 2 new participants did not have family involvement, and the 2 who did have family involvement did not respond to survey.

Outcome 1b target: Families spend less time providing daily living support.

Outcome 1b result: the form did not clearly capture all variables affecting the outcome.

Outcome 1c target: Families indicate an increase in quality of life.

Outcome 1c result: 78% indicated "some" to "much" improved quality of life.

Outcome 1d target: families indicate program supported their person to desired goals. **Outcome 1d result:** 100%, in finding and maintaining housing, 89% building skills, 89% natural supports, and 79% social connections.

Outcome 2ai target: 95% of participants will maintain stable housing.

Outcome 2ai result: 97%.

Outcome 2aii target: 85% will express satisfaction with housing.

Outcome 2aii result: 92%.

Outcome 2aiii target: 50% will indicate the program helped with preferred housing.

Outcome 2aiii result: 100%.

Outcome 2bi target: 90% develop skills they identified as critical for community living. Outcome 2bi result: 93% made progress in at least one goal, 42% in multiple goals.

Outcome 2bii target: 90% will indicate the program helped in skill building.

Outcome 2bii result: 90% of those completing checklist indicated program as helpful.

Outcome 2ci target: 90% will identify desire to build community connections (etc.)

Outcome 2ci result: Of 4 participants working on such goals, 50% made progress toward

at least one goal, and 25% toward multiple goals.

Outcome 2cii target: 80% will indicate the program helped build these connections.

Outcome 2cii result: 100% of those with such a goal indicated the program helped, and 68% of all participants indicated that the program helped them build community connections.

Outcome 2ciii target: 100% will have people and places where they are comfortable.

Outcome 2ciii result: 96%.

Outcome 3a target: 90% will increase Personal Outcome Measure scores in targeted

outcomes.

Outcome 3a result: average participant POM score in target outcomes was 9.1.

Outcome 3b target: 90% will increase Personal Outcome Measure Supports for targeted

outcomes.

Outcome 3a result: average # of participant POM supports present was 6.2.

Outcome 4 target: 100% will indicate growth/skill development based on course

assessment.

Outcome 4 result: 79% indicated they learned new skills or felt more confident.

DSC Community Living \$565,480

Services: Supports people to live their best life enjoying independence, community engagement, and self-sufficiency. Staff provide individualized training, support, and advocacy and assist people with independent living skills, health and wellness, community access, various financial supports, and technology. Emergency Response is available after hours and on the weekends.

Utilization targets: 78 TPC, 6 SC.

Utilization actual: 77 TPC, 13 SC, 15,103 hours of service.

Outcome 1 target: 75% of participants will pass housekeeping and safety reviews at 80%

or higher.

Outcome 1 result: 86%.

Outcome 2 target: 65% of participants will connect with community.

Outcome 2 result: 55% (due to only new experiences being tracked; clarified for PY25.)

Priority: Personal Life

Community Choices Transportation Support \$119,500

Services: Addresses barriers that many people with I/DD have in accessing and being engaged in the community. Transportation Coordination and Training: A dedicated staff person will be hired to manage, schedule, and train participants on the use of our transportation options as well as existing options (MTD, Uber, Lyft, etc) and the additional tools, technologies, and apps that can make those options safer and more

accessible. Personalized Driver Services: CC drivers will be available from 8am-8pm on weekdays to provide scheduled rides to members according to their needs and preferences. Cost-free rides will be door to door with personalized reminders/arrival confirmations. Group rides will also be available for CC structured events.

Utilization targets: 45 NTPC, 2,696 SC, 4 CSE, 1095 Other (hours of rides, scheduling, training, or support.)

Utilization actual: 31 NTPC, 2,734 SC, 13 CSE, 1,447 Other (hours of rides, scheduling, training, or support.)

Outcome 1a target: 80% of participants will feel able to participate in life with family and friends.

Outcome 1a result: 84% said better with program support, 10% same, and 6% worse.

Outcome 1b target: 80% of participants will be able to maintain a job.

Outcome 1b result: 50% said better with program support, 32% same, 6% worse.

Outcome 1c target: 80% will be able to do things they are interested in.

Outcome 1c result: 82% said better with program support, 14% same, 4% worse.

Outcome 1d target: 80% will be able to take care of basic errands and needs.

Outcome 1c result: In error, this was omitted from the survey. Will be included in PY25.

Outcome 2a target: 60% will report increased confidence/comfort being in the community.

Outcome 2a result: 82% said this was better with program support, 12% same, and 6% worse.

Outcome 2b target: 60% will report increased confidence/comfort traveling in the community.

Outcome 2b result: 82% said better with program support, 10% same, 4% worse.

Outcome 2c target: 60% will report increased knowledge/confidence using technology related to transportation.

Outcome 2c result: 44% said better with program support, 48% same, 4% worse.

Outcome 3a target: 80% will report increased quality of life after each month of use.

Outcome 3a result: 88% said better with program support, 6% same, 6% worse.

Outcome 3b target: 80% will report increased emotional wellbeing.

Outcome 3b result: 82% said better with program support, 12% same, 6% worse.

Outcome 3c target: 80% will report increased feeling in control of one's life.

Outcome 3c result: 82% said better with program support, 12% same, 6% worse.

Outcome 3d target: 80% will report increase in feeling respected and equal to others.

Outcome 3d result: 76% said better with program support, 10% same, 4% worse.

DSC Clinical Services \$241,000

Services: Mental health and behavioral expertise to support people with I/DD. Counseling assessment and planning; individual, family, and group counseling; crisis response/intervention, short-term, long-term counseling. Initial/annual psychiatric assessment, quarterly medication review, and individual planning consultation.

Psychological assessment, including new prospective participants (eligibility determination) and for changes in level of functioning. DSC seeks clinicians and options beyond the consultants enlisted to support people seeking/receiving services. State funding is maximized prior to the use of county funding. Staff Support Specialist provides staff training and dedicated resources to improve behavioral support and enhance participant engagement.

Utilization targets: 59 TPC, 5 NTPC, 10 SC, 2 CSE.

Utilization actual: 62 TPC, 8 NTPC, 18 SC, 4 CSE, 1,390 hours of service.

Outcome 1 target: 100% of counseling cases reviewed quarterly for progress and

recommendations. **Outcome 1 result:** 100%.

Outcome 2 target: 100% of psychiatric cases will be reviewed for progress and

medication reduction.

Outcome 2 result: 100% reviewed. 4 of 23 patients had med reductions.

Outcome 3 target: 80% positive ratings on self-assessment of services (increased well-

being.)

Outcome 3 result: 83% of 15 returned surveys rated this positive impact.

Priority: Work Life

Community Choices Customized Employment \$226,500

Services: Customized employment focuses on individualizing relationships between employees and employers resulting in mutually beneficial relationships. Discovery identifies strengths, needs and desires of people seeking employment. Job Matching identifies employers and learns about needs and meeting those needs through customized employment. Short-term Support develops accommodations, support, and provides limited job coaching. Long-term Support provides support to maintain and expand employment. Supported Experiences for First Time Job Seekers provides classroom and intensive job-shadowing at two local businesses in structured 12-week program for first-time job seekers and others seeking additional experiences.

Utilization targets: 40 TPC, 2,000 SC, 4 CSE, 2,572 Other (direct support hours). **Utilization actual:** 59 TPC, 2,170 SC, 9 CSE, 2,901 Other (direct support hours).

Outcome 1a target: 100% of participants will report engagement and support in employment process.

Outcome 1a result: for 73%, engagement was better with program support; for 27% engagement was the same; and for none, engagement was worse. (same results for feeling supported in the process.)

Outcome 1b target: 85% will report their strengths/interests are important to the employment process.

Outcome 1b result: 63% said the connection between job or job search and their strengths and interests was better with program support; 36% the same; and none said it was worse. 77% said program support improved their skill development/overall growth; 23% said it had no impact; none said program support had a negative impact.

Outcome 2 target: 20 people will identify work interests/strengths in Discovery process (within 30 days.)

Outcome 2 result: 10 started and completed discovery; 50% started within 30 days; average wait 42 days.

Outcome 3a target: 13 will work to obtain paid employment; 80% will find a job within 6 months.

Outcome 3a result: 4 found employment, average time 4.4 months; 100% found it within 6 months.

Outcome 3b target: 7 will work to obtain volunteer job or internship; 80% will find it within 6 months.

Outcome 3b result: 5 found volunteer positions, average time 5.8 months; 50% found them within 6 mos.

Outcome 3c target: 100% of job matches related to person's employment themes.

Outcome 3c result: 100%.

Outcome 4 target: 20 will become independent at their jobs, through negotiation/coaching, within 2 months of their start date.

Outcome 4 result: 8 of 9 people hired became independent. 1 still used job coaching at the end of PY24. People became independent within an average of 28.75 days. 6 more people started initial job coaching.

Outcome 5 target: 70% will keep their jobs for at least one year.

Outcome 5 result: 27 of 39 (70%) were employed throughout PY24. Of 32 who were at their jobs since June 2023, 79% were still employed. Average length of employment was 2.3 years.

Outcome 6a target: 100% of first-time job seekers increase knowledge/professionalism after 12 weeks.

Outcome 6a result: For 6 participants in Session One, of the 5 completing pre/post assessment, 100% showed improvement. Average increase in scores was 13%. 100% increased observable professional behavior. For 5 participants in Session Two, data will be reported with PY25 (due to post-assessment.)

Outcome 6b target: 80% will find community jobs within one year (if they choose it.) **Outcome 6b result:** Of 7 in programming which started in PY23, 2 (33%) chose not to seek employment, 4 (66%) found employment the following year, and 2 (33%) did not find employment. Of 6 starting in PY24, 50% had found employment by the end of PY24.

DSC Community Employment \$459,606

Services: Assists people to find and maintain jobs. Discovery process: employment plan development; interviews with the person and others; daily observation; exploration of job interests; encourage/support volunteer opportunities; discussions of preemployment habits. Resume or portfolio development: interview preparation and support; contact with potential employers; soft skills education and practice. Application process/follow-up: traditional and non-traditional approaches to interviewing/hiring. Job orientation, skill acquisition including transportation, mastery of specific job responsibilities, potential accommodations, adaptive tools, development of natural supports, foster relationship with supervisor and coworkers. Job coaching: advocacy, development of self-advocacy skills, identification of potential new responsibilities or promotions, monitoring work environment for potential risks to job security; identifying and facilitating natural supports. Supported Employment: establish volunteer/work options for all people; support to increase time management skills, communication, and work preparedness; support niches for a small group of people within local businesses. New for PY24, Employment Plus addresses work/social life balance. Planned gettogethers will function as a peer support forum for participants. Topics and activities will be driven by attendees.

Utilization targets: 88 TPC, 2 CSE, 10 SC.

Utilization actual: 84 TPC, 4 CSE, 14 SC, 7,506 hours of service.

Outcome 1 target: 26 participants in job development.

Outcome 1 result: 19.

Outcome 2 target: 80% of participants will maintain employment.

Outcome 2 result: 89%.

Outcome 3 target: 90% of people who return surveys will express satisfaction with

service.

Outcome 3 result: 92%.

DSC with Community Choices Employment First \$90,100

Services: Promotes a change in culture surrounding people with disabilities and their role and contribution to Champaign County as members of the workforce. Outreach and incentive for the business community promoting inclusion and prioritizing employment for people with disabilities. The Champaign County Directory of Disability-Inclusive Employers is a means of identifying employers who wish to hire qualified people with I/DD, a resource for those seeking employment, and a learning platform. Advocacy and ongoing dialogue with Division of Rehabilitation Services, Rotaries, Chambers of Commerce, etc.

Utilization targets: 25 CSE.

Utilization actual: 22 CSE.

Outcome 1 target: 10 people will be hired by LEAP-trained businesses.

Outcome 1 result: 8 who were supported by DSC or Community Choices (other people

may have found a job using the new Inclusive Employers website.)

Outcome 2 target: 80% of LEAP trainees will express satisfaction through survey.

Outcome 2 result: 100%.

Outcome 3 target: 12 new resources in the online Employers directory.

Outcome 3 result: 2 (will be a focus for PY25.)

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Priority: Community Life

Community Choices Self-Determination Support \$176,500

Services: Family Support & Education: educating families on the service system, helping them support each other, and advocating for improved services through public quarterly meetings and individual family consultation. Leadership & Self-Advocacy: 1 leadership class and Human Rights & Advocacy Group. Community Building: Structured Opportunities for adults with I/DD to explore their communities; Urban Explorers community opportunities with support from CC staff; Organic Opportunities - member led connections; Social Coaching; and Clubs, Personal, and Community Connections.

Utilization targets: 200 NTPC, 2,810 SC, 4 CSE, 2,086 Other (direct support hours.) **Utilization actual:** 224 NTPC, 2,298 SC, 14 CSE, 1,806 Other (direct support hours.)

Outcome 1a target: 80% of family support group participants will indicate a strategy or resource learned or a connection increased after each meeting.

Outcome 1a result: 100%.

Outcome 1b target: Family members or adult participants will report higher rates of connection to other families.

Outcome 1b result: Of those in 0-4 events/opportunities, 36% said the program 'definitely' helped them feel less lonely, 55% 'somewhat' agreed, 9% did not agree. Of family members in 6-12 or more events, 71% said 'definitely,' 29% 'somewhat,' and 0% did not agree.

Outcome 1c target: 75% of family members engaged in programming will report greater knowledge of the service system, connection, and belonging in a supportive community. **Outcome 1c result:** Of those in 0-4 events/opportunities, 72% said the program 'definitely' provided them with a supportive community, 9% 'somewhat' agreed, and 2% 'a little bit.' Of family members in 6-12 or more events, 71% said 'definitely,' 29% 'somewhat,' and 0% did not agree.

Outcome 2a target: 80% participating in leadership class will indicate growth in leadership skills or engage in a leadership project of their choosing at the end class. **Outcome 2a result:** one person completed pre and post survey; others declined; 60% verbally expressed interest in continuing to work on leadership projects.

Outcome 2b target: Human Rights and Advocacy Group (HRA) members will identify areas to grow self-advocacy skills and rate their growth in those areas every 6 months. **Outcome 2b result:** all chose to work on skill and comfort with powerpoint/google slide; all showed growth, 10%-40% increase, average 25%.

Outcome 3a target: 75% of members with I/DD indicate the program provides them a supportive community (after a year.)

Outcome 3a result: Of members in 0-4 events/opportunities, 50% said the program 'definitely' helped them feel less lonely, and 50% 'somewhat' agreed, and 100% felt the program 'somewhat' provides them a supportive community. Of members in 6-12 or more events, 80% said the program 'definitely' helps them feel less lonely, and 20% 'somewhat,' and 100% 'definitely' feel it provides them a supportive community.

Outcome 3b target: 75% participating in structured activities will reach out to other members or initiate community engagement.

Outcome 3b result: 84% connected with another person or a place during the event; 16% sought additional support through community coaching.

Outcome 3c target: 50% of members seeking community engagement will report or have an observed connection to people, groups, or places within 3 months.

Outcome 3c result: 70% were focused on connection, the other 30% for skill driven supports. Of those looking for connection, 57% developed the desired type of connection through program support.

DSC Community First \$890,042

Services: Community connection through participation in self-advocacy, recreational activities, social events, educational groups, volunteering, and other areas of interest to enhance personal fulfillment. Personalized support based on individual interests with choice identified through the personal plan, self-report, and surveys completed prior to the rotation of group offerings. Supports people with a wide range of interests, abilities, and needs, with people choosing from a diverse menu of activities, over 30 options.

Utilization targets: 45 TPC, 45 NTPC, 6 SC, 2 CSE.

Utilization actual: 52 TPC, 123 NTPC, 30 SC, 4 CSE, 35,804 hours of service.

Outcome 1 target: 80% of participants will express satisfaction with chosen activities.

Outcome 1 result: 100%.

Outcome 2 target: 5 new groups based on participant feedback.

Outcome 2 result: 5 (Men's Health, Marvel vs. DC, Disney Fanatics, Sholem Swim, and

Horror Fans.)

DSC Connections \$106,400

Services: Community-based alternative encouraging personal exploration and participation in the arts/artistic expression, promoting life enrichment and alternative employment. Introduces and supports people to experience a creative outlet, promote self-expression, and profit from products they create/produce. Encourages people to be creative and offers a welcoming venue for a variety of events. Groups and classes vary and are based on the interests and requests of program participants. Program hosts onsite events to promote collaboration and a venue for like-minded community artists.

Utilization targets: 25 TPC, 12 NTPC, 5 CSE.

Utilization actual: 27 TPC, 33 NTPC, 8 CSE, 1,536 hours of service.

Outcome 1 target: participants will host or engage in 5 events connecting with the

community.

Outcome 1 result: 8 events.

Outcome 2 target: 90% of participants will express satisfaction regarding The Crow.

Outcome 2 result: 100%.

Outcome 3 target: 2 collaborations with community artists teaching classes. **Outcome 3 result:** 2 (fiber arts and recycled/non-traditional materials.)

Priority: Strengthening the I/DD Workforce

Community Choices Staff Recruitment and Retention \$34,000

Services: Services: Strengthens and stabilizes the workforce through training, support, and recognition/reward. Program utilizes trainings, resources, and tools for staff through NADSP membership. New employees will be provided hiring bonus after completing required agency training. Retention/incentive bonuses are paid to keep key employees during the workforce crisis and pandemic. Retention bonuses occur 3 times per year in recognition of staff enduring the challenges of a compromised workforce and for the long-term effects of high turnover and frequent vacancies.

Utilization targets: 3 CSE, 59 Other (sign-on and quarterly incentive payments.) **Utilization actual:** 10 CSE, 63 Other sign-on and quarterly incentive payments.)

Outcome 1 target: 100% of staff will be compensated at rates equal to or greater than those recommended in the Guidehouse rate study for DSPs (\$19.50/hr.) **Outcome 1 actual:** average hourly rate (excluding executive leadership and before bonuses) was \$20.58.

Outcome 2 target: all open staff positions filled within 60 days.

Outcome 2 actual: average time between posting and job offer was 24.8 days; average

time between posting and first day was 60 days.

Outcome 3 target: average length of employee service greater than 4 years.

Outcome 3 actual: 5.6 years.

DSC Workforce Development and Retention \$227,500

Services: Strengthens and stabilizes the workforce through training, support, and recognition/reward. Program utilizes trainings, resources, and tools for staff through NADSP membership. New employees will be provided hiring bonus after completing required agency training. Retention/incentive bonuses are paid to keep key employees during the workforce crisis and pandemic. Retention bonuses occur 3 times per year in recognition of staff enduring the challenges of a compromised workforce and for the long-term effects of high turnover and frequent vacancies.

Utilization targets: 160 Other (DSPs receiving training and retention bonuses). **Utilization actual:** 348 Other (DSPs receiving training and retention bonuses).

Outcome 1 target: 3 trainings to support professional development.

Outcome 1 result: 3 (NADSP conference, Informed Decision-Making workshop, and

Frontline Supervisor training.)

Outcome 2 target: bonuses for 20 completing new employee training.

Outcome 2 result: 23.

Outcome 3 target: 140 employees will receive retention bonuses. **Outcome 3 result:** 166 employees received 348 retention bonuses.

PACE Consumer Control in Personal Support \$36,000 (IDDSI)

Services: Personal Support Worker (PSW) recruitment and orientation, focused on Independent Living Philosophy, Consumer Control, and the tasks of being a PSW. Personal Assistant (PA)/PSW Registry can be sorted by; location, time of day, services needed, and other information which allows consumers to get the PSW that best matches their needs. Service is designed to ensure maximum potential in matching person with I/DD and PSW to work long-term towards achieving their respective goals.

Utilization targets: 30 NTPC, 250 SC, 20 CSE, 9 Other (Successful PSW matches).

Utilization actual: 42 NTPC, 210 SC, 23 CSE, 8 Other.

Outcome 1 target: outreach through 20 CSEs.

Outcome 1 result: 23 outreaches.

Outcome 2 target: 250 contacts through CSEs or other.

Outcome 2 result: 210 contacts.

Outcome 3 target: 30 NTPCs.

Outcome 3 result: 20 PSWs (some NTPCs did not complete paperwork or did not pass

background check.)

Outcome 4 target: 9 successful PSW matches.

Outcome 4 result: 8.

Priority: Individual Supports to Underserved People

DSC Individual and Family Support \$250,000 (IDDSI)

Services: Resource Coordinator supports families to have access to much needed services, as there is no age requirement to access this support. Financial support from CCDDB has afforded families to benefit from extended breaks through support such as traditional respite, CUSR camps, after-school programs, and summer camps with specialized supports. Other examples have included YMCA and fitness club memberships; overnight trips to conferences; social skills training; home modifications; and therapy/sensory/accessibility equipment not funded by insurance.

Utilization targets: 30 TPC, 20 NTPC, 8 SC, 3 CSE.

Utilization actual: 35 TPC, 22 NTPC, 6 SC, 4 CSE, 6,938 hours of service.

Outcome 1 target: 20 will participate in educational opportunities and advocacy efforts.

Outcome 1 result: 22.

Outcome 2 target: 90% of families will express satisfaction with the service.

Outcome 2 result: 100%.

Priority: Young Children and their Families

Champaign County Regional Planning Commission Head Start/Early Head Start Early Childhood Mental Health Services \$149,666 (CCMHB)

Services: Seeks to identify and address social-emotional concerns in the early childhood period, as well as to promote mental health among all Head Start children. The social-emotional portion of the program focuses on aiding the development of self-regulation, problem solving skills, emotional literacy, empathy, and appropriate social skills.

Accomplishments in these areas will affect a child's ability to play, love, learn and work within the home, school and other environments.

Utilization targets: 80 TPC, 380 NTPC, 5 CSE, 3,000 SC, 12 Other (workshops, trainings, professional development efforts with staff and parents).

Utilization actual: 168 TPC, 318 NTPC, 6 CSE, 1,887 SC, 35 Other (workshops, trainings, professional development efforts with staff and parents), 752 hours of service.

Outcome 1 target: children will demonstrate improved social skills.

Outcome 1 result: 8% increase in skills in children aged 6 weeks to 3 years; 28% for those 3-5, and 36% for kindergarten bound.

Outcome 2 target: HS staff will demonstrate improved skills (interpersonal, stress management, and caregiving.)

Outcome 2 result: due to program and staff changes, the assessment tool was not given to teachers.

Outcome 3 target: parents will demonstrate improved skills (stress management and caregiving.)

Outcome 3 result: due to staff shortages and low family event attendance, the assessment tool was not given to parents.

Outcome 4 target: classroom management will demonstrate social-emotional sensitive interactions.

Outcome 4 result: 80% of classroom observations showed consistent, effective support/organization; the rest were effective in each domain but not always consistent.

DSC Family Development \$656,174 (CCMHB)

Services: Serves children birth to five years, with or at risk of developmental disabilities and their families. Responds to needs with culturally responsive, innovative, evidence-based services. Early detection and prompt, appropriate intervention can improve developmental outcomes for children with delays and disabilities and children living in at-risk environments. Family-centered intervention maximizes the gifts and capacities of families to provide responsive intervention within familiar routines and environments.

Utilization targets: 655 TPC, 200 SC, 15 CSE.

Utilization actual: 830 TPC, 289 SC, 24 CSE, 5,925 hours of service.

Outcome 1 target: 90% of caregivers will feel more competent/comfortable re their child's needs.

Outcome 1 result: 90%.

Outcome 2 target: 90% of children will progress in Individualized Family Service Plan

(IFSP) goals.

Outcome 2 result: 90%.

CU Early CU Early \$4,043 (CCMHB)

Services: Supports a bilingual home visitor within home visiting program that serves atrisk children birth-to-3 and their families, focus on pregnant and parenting teens, at-risk families, and linguistically isolated families. Supports at-risk families of infants and toddlers in their efforts as their child's first teacher, to build a strong foundation for learning within enrolled families, and to assist parents in preparing their children for success in kindergarten and beyond. Program uses the Baby TALK model and curriculum and is Baby TALK Quality Certified. Seeks to ensure families receive adequate prenatal and well-baby health care, complete their education, and have the resources and skills to foster the optimal development of their child.

Utilization targets: 25 TPC, 5 NTPC, 530 SC, 5 CSE.

Utilization actual: 30 TPC, 404 SC, 11 CSE.

Outcome 1 target: 95% improvement in each area of parenting skill and knowledge. **Outcome 1 result:** affection 93%, responsiveness 93%, encouragement 90%, and teaching 90%.

Outcome 2 target: 95% of children will make developmental progress.

Outcome 2 result: 95%. NOTE: of bilingual caseload, 18 children on target, 5 with delays

referred to EI, 9 received EI with an IFSP.

Outcome 3 target: 95% of children up to date with well child exams and immunizations.

Outcome 3 result: 86%.