# **Utilization Summaries for PY2023 CCDDB and CCMHB I/DD Programs**

*Detail on each program’s performance toward defined consumer outcomes during the funding year of July 1, 2022 to June 30, 2023 is available at* [*http://ccmhddbrds.org*](http://ccmhddbrds.org)*, among downloadable public files toward the bottom of the page. The document is titled “CCDDB PY23 Performance Outcome Reports.”*

*TPC = Treatment Plan Client*

*NTPC = Non-Treatment Plan Client*

*CSE = Community Service Event*

*SC = Service Contact or Screening Contact*

*Other, as defined in individual program contract*

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## ***Priority: Self-Advocacy***

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*There were no applications under the Self-Advocacy priority in PY2023.*

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## ***Priority: Linkage and Coordination***

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*Champaign County Regional Planning Commission Community Services*

**Decision Support Person Centered Planning** $323,550

**Services:** ISC staff assess persons who are eligible for and may or may not be receiving IDHS-DDD waiver funding and who have not yet been assessed for service preferences. Transition Consultants assist people/families in conflict free transition planning. Extensive outreach, preference assessment, and person-centered planning services for Champaign County residents with I/DD who do not yet have Medicaid-waiver funding. Consultation and transition planning for people with I/DD nearing graduation from secondary education. Conflict free person-centered planning and case management services, using DHS’ Discovery and Personal Plan tools currently utilized by ISC agencies throughout Illinois for those who do have Medicaid waiver funding. Case management provided to PUNS enrolled people who are dually diagnosed. **Utilization targets:** 320 TPC, 200 NTPC, 300 SC, 50 CSE. **Utilization actual:** 320 TPC, 429 NTPC, 698 SC, 27 CSE, 3,280 hours of service.

*DSC* **Service Coordination** $468,000

**Services:** Serves children and adults with I/DD who request support to enhance or maintain their highest level of independence in the community, at work, and in their home. Focusing on the hopes, dreams, and aspirations serves as the basis of planning and outcomes for that person. With each person as the center of their team, Case Coordinators work closely with all members of each person’s team assuring the most person–centered and effective coordination. **Utilization targets:** 280 TPC, 36 NTPC, 70 SC, 2 CSE. **Utilization actual:** 248 TPC, 31 NTPC, 24 SC, 4 CSE, 5,866 hours of service.

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## ***Priority: Home Life***

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*Community Choices* **Inclusive Community Support** (formerly Community Living) $193,874

**Services:** Housing, skills, connections, resource coordination, benefits and budget management, health, daily life coordination, and comprehensive HBS administration. Services chosen after an in-depth planning process. Family-Driven Support: planning process for self-directed community living. Sustained Community Supports (ala carte): choice of specific services and support in any of the domains on a short- or long-term basis. Sustained Community Supports (full coordination): people looking for in-depth support for daily living can choose to participate in most, or all, of the service domains. Program Design: Support will be provided by a team and up to 5 times per week. Optional Personal Development Classes available to participants and other members. **Utilization targets:** 30 TPC, 15 NTPCs, 4 CSE, 3,539 SC, 4,100 Other (direct support hours + Personal Development class hours). **Utilization actual:** 32 TPC, 20 NTPC, 9 CSE, 1,930 SC, 2,103 direct support hours, 305 Personal Development class hours.

*DSC* **Community Living** $536,000

**Services:** Program supports people to live their best life enjoying independence, community engagement, and self-sufficiency. Staff provide individualized training, support, and advocacy. Program supports people with their health and wellness, accessing their community, and provides varied financial supports. Emergency Response is available to support those needing assistance after hours and on the weekends. **Utilization targets:** 64 TPC, 6 SC. **Utilization actual:** 76 TPC, 15 SC, 12,023 hours of service.

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## ***Priority: Personal Life and Resilience***

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*DSC* **Clinical Services** $184,000

**Services:** Provides clinical supports and services to children and adults with I/DD. Consultants under contract include one Licensed Clinical Psychologist, two Licensed Clinical Social Workers, three Licensed Clinical Professional Counselors, two Licensed Professional Counselors, and one Psychiatrist. Consultants meet with people at their private practice, at the person’s home or DSC locations. People schedule their appointments or receive support from family and/or DSC staff members for scheduling and transportation. **Utilization targets:** 59 TPC, 6 NTPC, 10 SC, 2 CSE. **Utilization actual:** 58 TPC, 2 NTPC, 15 SC, 4 CSE, 1,140 hours of service.

*DSC* **Individual & Family Support** $390,000

**Services:** Program services children and adults with I/DD with significant behavioral, medical, or support needs and reflects expressed needs of people/families. Program offers community activities such as social, recreational, educational, volunteering opportunities either 1:1 or with peers. The program offers primary caregivers scheduled and emergency support. Program provides more flexible/less restrictive, individualized support than state funded programs. Financial support has afforded families to benefit from extended breaks such as camps, after-school programs, and summer camps with specialized support. All provide temporary relief to primary caregivers while providing a dual benefit for their loved one outside the family home. **Utilization targets:** 19 TPC, 27 NTPC, 8 SC, 2 CSE. **Utilization actual:** 11 TPC, 29 NTPC, 15 SC, 4 CSE, 8,714 hours of service.

*PACE, Inc.* **Consumer Control in Personal Support** $27,367

**Services:** Personal Support Worker (PSW) recruitment and orientation, focused on Independent Living Philosophy, Consumer Control, and the tasks of being a PSW. Personal Assistant (PA)/PSW Registry can be sorted by; location, time of day, services needed, and other information which allows consumers to get the PSW that best matches their needs. Service is designed to ensure maximum potential in matching person with I/DD and PSW to work long-term towards achieving their respective goals. **Utilization targets:** 65 NTPC, 200 SC, 15 CSE, and 6 Other (Successful PSW matches). **Utilization actual:** 81 NTPC, 315 SC, 28 CSE, and 12 Other (Successful PSW matches), 862 hours of service.

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## ***Priority: Work Life***

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*Community Choices* **Customized Employment** $217,500

**Services:** Focus on individualizing relationships between employees and employers resulting in mutually beneficial relationships. Discovery identifies strengths, needs and desires of people seeking employment. Job Matching identifies employers and learns about needs and meeting those needs through customized employment. Short-term Support develops accommodations, support, and provides limited job coaching. Long-term Support provides support to maintain and expand employment. Increased Support Model Development proposes to develop a program design to ensure more people with I/DD can work inclusively in our community. Supported Experiences for First Time Job Seekers provides classroom and intensive job-shadowing at two local businesses in structured 12-week program for first-time job seekers and others seeking additional experiences. **Utilization targets:** 40 TPC, 2,200 SC, 4 CSE, 3,220 Other (direct support hours). **Utilization actual:** 51 TPC, 2,707 SC, 8 CSE, 3,741 Other (direct support hours).

*DSC* **Community Employment** $435,000

**Services:** Assists people to find and maintain jobs. Discovery process: employment plan development; interviews with the person and others; daily observation; exploration of job interests; encourage/support volunteer opportunities. Resume or portfolio development: interview preparation and support; contact with potential employers; soft skills education and practice. Application process/follow-up: traditional and non-traditional approaches to interviewing/hiring. Job orientation, skill acquisition including transportation, mastery of specific job responsibilities, potential accommodations, adaptive tools, development of natural supports, foster relationship with supervisor and coworkers. Job coaching: advocacy, development of self-advocacy skills, identification of potential new responsibilities or promotions, monitoring work environment for potential risks to job security; identifying and facilitating natural supports. Supported Employment: establish volunteer/work options for all people including those with significant support needs; support niches for a small group of people within local businesses. **Utilization targets:** 70 TPC, 2 CSE, 15 SC. **Utilization actual:** 92 TPC, 5 CSE, 20 SC, 6,989 hours of service.

*DSC with Community Choices* **Employment First** $85,000

**Services:** Training emphasizes person-centered, customized, community-based services and cutting-edge employment practices to include employment readiness and leading to experience in areas of volunteerism, supported employment, and customized employment. Continued outreach and incentive for businesses, promoting inclusion and prioritizing employment for people with I/DD. Advocacy and ongoing dialogue with representatives and policymakers of various state agencies to further employment opportunities for those with developmental disabilities. ‘New Employer Directory’ reflects/promotes businesses identified as inclusive and will be made available in a variety of formats. **Utilization targets:** 25 CSE. **Utilization actual:** 61 CSE.

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## ***Priority: Community Life and Relationships***

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*Community Choices* **Self-Determination Support** $171,000

**Services:** Family Support & Education: educating families on the service system, helping them support each other, and advocating for improved services through public quarterly meetings and individual family consultation. Leadership & Self-Advocacy: Leadership Classes and an Advocacy Board. Building Community: options for adults with I/DD to become engaged with others through clubs and community opportunities. Scaffolded Supports: Opportunities for adults with I/DD to participate in opportunities available in their community, with ongoing intermittent support from CC staff, including half-day small group social opportunities, support to attend a park district class, or community cooking class. **Utilization targets:** 180 NTPC, 2,759 SC, 4 CSE, 1,953 Other (direct support hours). **Utilization actual:** 183 NTPC, 2,861 SC, 12 CSE, 2,035.5 Other (direct support hours).

*DSC* **Community First** $847,658

**Services:** For people with IDD interested in community-focused activities, a variety of offerings ranging from partial to full day options may include classes/offerings for educational opportunities hosted onsite and in community, with expanded social connections and involvement. Community connection through participation in self-advocacy, recreational activities, social events, educational groups, volunteering, and other areas of interest to enhance personal fulfillment. Program supports people with a wide range of interests, abilities, and needs, with people choosing from a diverse menu of activities, over 27 options. Program is committed to personalized support based on person’s individual interests and needs. **Utilization targets:** 50 TPC, 50 NTPC, 5 SC, 2 CSE. **Utilization actual:** 40 TPC, 93 NTPC, 24 SC, 5 CSE, 27,408 hours of service.

*DSC* **Connections** $95,000

**Services:** Community-based alternative encouraging personal exploration and participation in the arts/artistic expression, promoting life enrichment and alternative employment. Introduces and supports people to experience a creative outlet, promote self-expression, and profit from products they create/produce. Encourages people to be creative and offers a welcoming venue for a variety of events. Groups and classes vary and are based on the interests and requests of program participants. Program hosts on-site events to promote collaboration and a venue for like-minded community artists. **Utilization targets:** 25 TPC, 12 NTPC, 5 CSE. **Utilization actual:** 25 TPC, 25 NTPC, 7 CSE, 1,216 hours of service.

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## ***Priority: Strengthening the I/DD Workforce***

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*DSC* **Workforce Development and Retention** $227,500

**Services:** Strengthens and stabilizes the workforce through training, support, and recognition/reward. Program utilizes trainings, resources, and tools for staff through NADSP membership. New employees will be provided hiring bonus after completing required agency training. Retention/incentive bonuses are paid to keep key employees during the workforce crisis and pandemic. Retention bonuses occur 3 times per year in recognition of staff enduring the challenges of a compromised workforce and for the long-term effects of high turnover and frequent vacancies. **Utilization targets:** 160 Other (DSPs receiving training and retention bonuses). **Utilization actual:** 373 Other (DSPs receiving training and retention bonuses).

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## ***Priority: Young Children and their Families***

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*Champaign County Regional Planning Commission Head Start/Early Head Start*

**Early Childhood Mental Health Services** $149,666 (CCMHB)

**Services:** Collaborates with parents and teachers through the Social-Emotional Committee to identify S-E strengths and areas of need in the children in their care, using assessments, observations, and reflective conversation. Reviews and monitors developmental screenings for all students. Consults with staff and supports the referral process to School Districts or Developmental Pediatricians. Supports staff and parents in writing individualized social-emotional goals and action plans and in reflection around inter/intra-personal skills used with children to improve co-regulation, attunement, empathy, and compassionate limit setting. Collaborates with staff and parents in identifying individualized inter/intra-personal goals and action plans. Collaborates with stakeholders to develop Support Plans for children who engage in challenging behaviors to communicate their needs. Facilitates workshops, support groups, and coaching for staff and parents on social-emotional development, compassionate caregiving, stress-management, functional behavior assessments, trauma-informed practices/leadership, and cultural competency. Supports staff in monitoring children’s progress and outcomes. **Utilization targets:** 90 TPC, 380 NTPC, 5 CSE, 3,000 SC, 12 Other (workshops, trainings, professional development efforts with staff and parents). **Utilization actual:** 129 TPC, 362 NTPC, 5 CSE, 3,235 SC, 11 Other (workshops, trainings, professional development efforts with staff and parents), 974 hours of service.

*DSC* **Family Development** $596,522 (CCMHB)

**Services:** Serves children birth to five years, with or at risk of developmental disabilities and their families. FD responds to needs with culturally responsive, innovative, evidence-based services. Early detection and prompt, appropriate intervention can improve developmental outcomes for children with delays and disabilities and children living in at-risk environments. Family-centered intervention maximizes the gifts and capacities of families to provide responsive intervention within familiar routines and environments. **Utilization targets:** 655 TPC, 200 SC, 15 CSE. **Utilization actual:** 872 TPC, 272 SC, 25 CSE, 8,805 hours of service.

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